

Follow these steps to renew your license, permit or registration online

1). Go to our web site at www.ct.gov/dcp and click the link to "Renew Online"

The screenshot shows the homepage of the Department of Consumer Protection. At the top left is the state seal. The main header reads "DEPARTMENT OF CONSUMER PROTECTION". Below this is a navigation bar with links: Home, About Us, Programs & Services, Forms, News Room. A secondary navigation bar includes: CONSUMERS, BUSINESSES, LICENSES, DIVISIONS, LAWS & REGULATIONS, BOARDS & COMMISSIONERS. The main content area features a banner with the text "Ensuring a Fair Marketplace and Safe Products and Services for Consumers" over an image of tools. To the right, it identifies William M. Ruber as Commissioner and includes a welcome message. Below the banner are three columns of links: "WHAT'S NEW" (Small Claims Workshop, Proposed Regs on Medical Marijuana, April "Consumer Watch", 2013 Consumer Action Handbook, Go to SmartConsumer.ct.gov, Medical Marijuana Program), "AWARENESS & PREVENTION" (Home Improvement Info, Fraud and Scams, Identity Theft, Stay Safe Online, Prescription Errors, Lemon Law, Publications), and "ONLINE SERVICES" (Application Forms, Renew Online, Change Your Address, Verify a License, See a Roster of Licensees, Do Not Call List, Complaint Center). An arrow points from the "Renew Online" link in the "ONLINE SERVICES" column to the "Login" link in the next screenshot.

2). Click "Login" and enter the User Id and Password provided on your renewal notice.

The screenshot shows the login page of the State of Connecticut eLicensing Website. The header reads "The State of Connecticut eLicensing Website" with a "Login" link in the top right corner. Below the header is a large white box with a blue border containing the following text: "Welcome to the State of Connecticut's eLicensing Website An online renewal, verification and credential management system". Below this is a paragraph: "All data contained in the License Lookup is maintained by the state of Connecticut, updated instantly and is considered primary source verification. You may access the lookup function by clicking "Lookup a License" under ONLINE SERVICES to view a full search screen." At the bottom, a red text block states: "Licensees may update a practitioner profile, renew their license and change their address through this service. To access the online system, please click "Login" in the top right corner of this screen and enter the User Id and Password provided on the renewal notice. First time users must also validate an active email address. To renew, click "Create/Resume a Renewal" under Activities."

- 3). First time users will need to enter an email address and answer security questions. The system will prompt you for an email address and once entered, will send a confirmation to your email account which you will need to verify. (Please note, enter the password indicated on your renewal notice).

The State of Connecticut eLicensing Website

My Account

ES My Account -> Change E-mail

Change E-mail

There are currently 2 issues with your account. Please, resolve them before going further.
[No Email](#)
[No Secret Answers](#)

After clicking update below, you will be sent a verification e-mail. You need to click on the verification link included in the e-mail before continuing with any online services.

Current E-mail: _____
New E-mail: _____
Enter your password: ●●●●●●

Save Cancel

- 4). Answer the necessary Security Questions. You may select another question from the dropdown menu by clicking the arrow to the right of the question.

The State of Connecticut eLicensing Website

My Account

ES My Account -> Change Security Questions

Change Security Questions

There are currently 2 issues with your account. Please, resolve them before going further.
[Email not verified](#)
[No Secret Answers](#)

You must answer 3 different security questions below.

Question 1 What is the middle name of your oldest grandchild? ▾
* Answer 1 _____

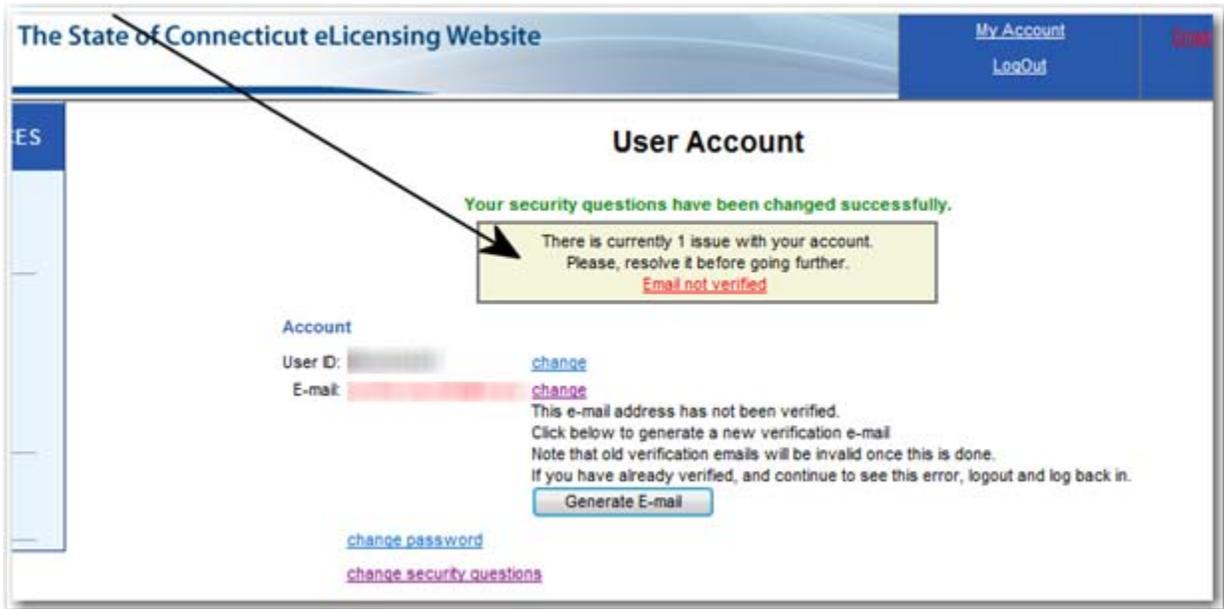
Question 2 What is the middle name of your youngest brother or sister? ▾
* Answer 2 _____

Question 3 What was the destination of your first airplane trip? ▾
* Answer 3 _____

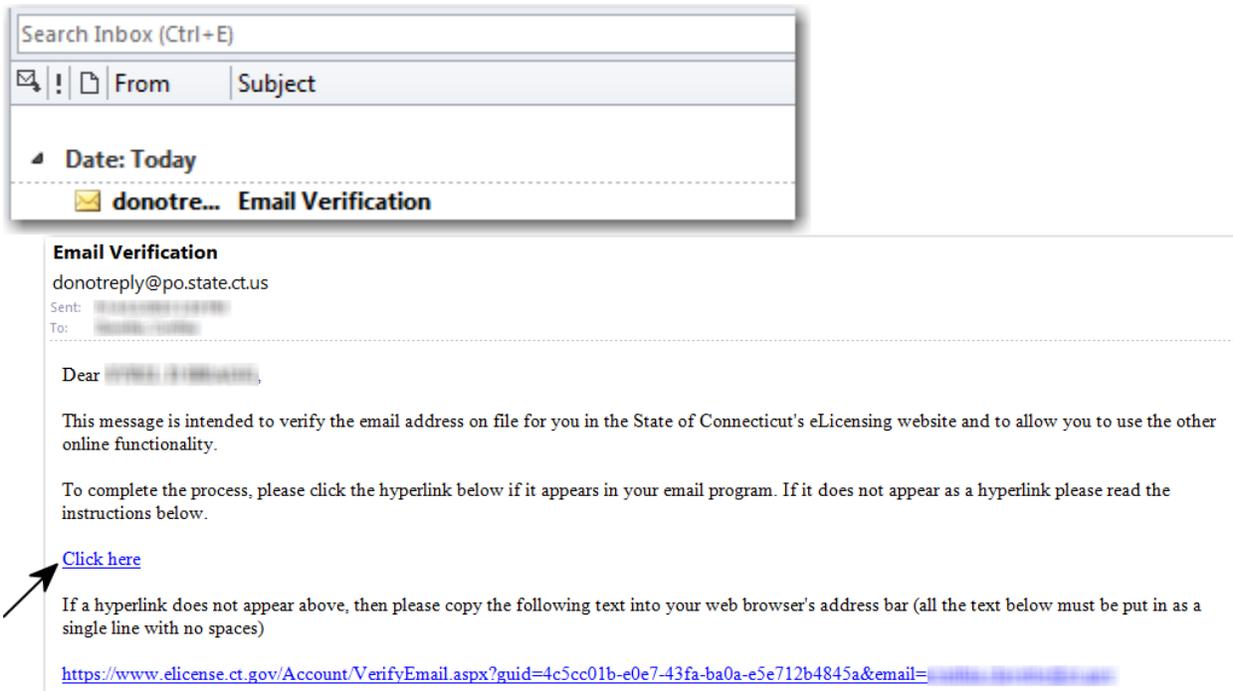
Save Cancel

My Account LogOut

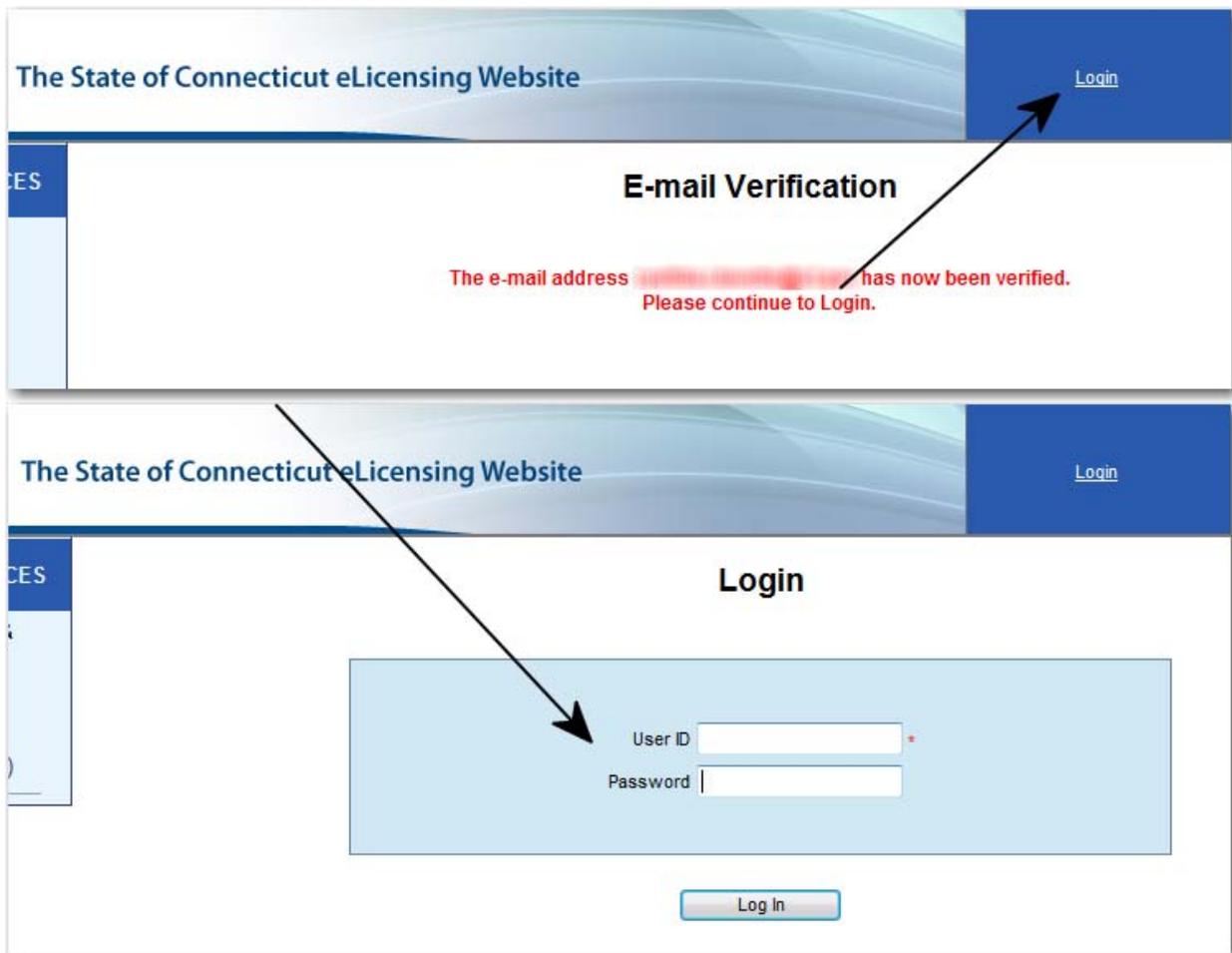
5). You must verify the email that was sent to your email account before proceeding.



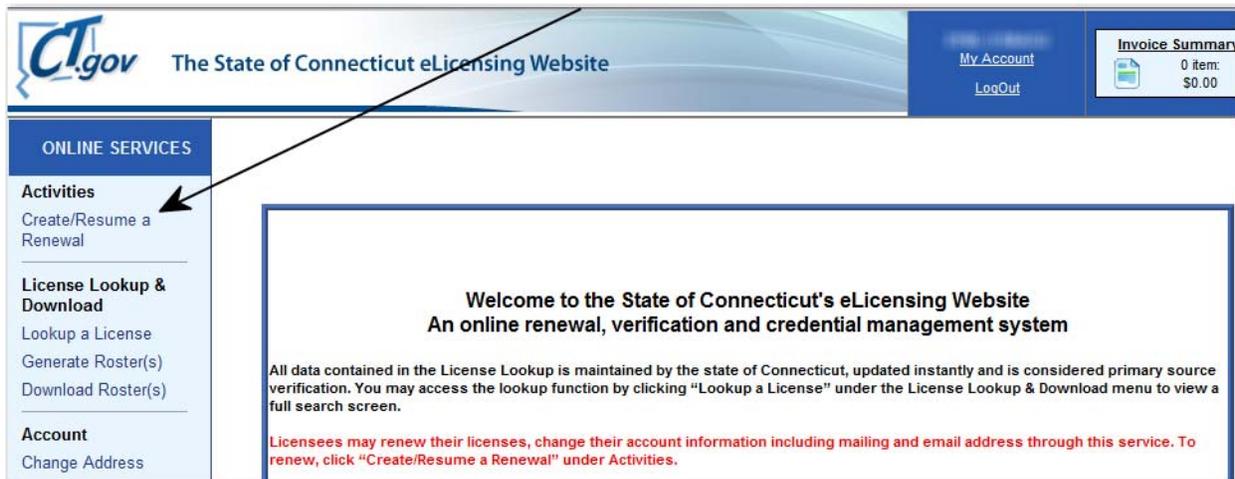
6). This is the email you will receive in your email Inbox. “[Click here](#)” to continue to the online renewal page.



7). Login with the User Id and Password provided on your renewal notice.



8). Once you are logged in, click "Create/Resume a Renewal" under "Activities"



9). Select the license, permit or registration you wish to renew and click "Start"



10). Make any address changes and complete the question(s). Click "Next" after each section to continue to the next page.

License for **1022 - 10/2025**

Address Update

- Start Instructions
- Address Update**
- Attestation
- Continuing Education
- Review

1. Please update any changes to your primary address:

Address 1:

Address 2:

City: State: Zip Code:

Telephone Number:

-- OR --

Change to an address already on file:

2. Please update any changes to your Mailing address:

Address 1:

Address 2:

City: State: Zip Code:

Telephone Number:

-- OR --

Change to an address already on file:

License for **1022 - 10/2025**

Attestation

- Start Instructions
- Address Update
- Attestation**
- Continuing Education
- Review

3. Have you been convicted of a felony since the date of your last renewal?

*

- 11). Once you have completed all questions, review the information and click "Add to Invoice" for the renewal fee to added to the invoice for payment.

The screenshot shows a web application window titled "License for" with a "Review" tab. On the left is a navigation menu with four items: "Start Instructions", "Address Update", "Attestation", and "Review" (which is highlighted with a yellow arrow). The main content area is divided into three sections: "Fees", "Address Update", and "Attestation".

Fees

| | |
|-------------------------------|----------|
| Renewal Fee | \$285.00 |
| National Registry Renewal Fee | \$40.00 |
| ----- | |
| Total Fees | \$325.00 |

Address Update

1. Please update your address if any information has changed:

Address 1: [REDACTED]
Address 2: [REDACTED]
City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]
Telephone Number: [REDACTED]

Attestation

2. Have you been convicted of a felony since the date of your last renewal?
No

At the bottom of the window are three buttons: "Previous", "Add to Invoice" (with a black arrow pointing to it), and "Close and Save". A "Print Review" button is located in the top right corner.

- 12). The next screen will confirm you have added the item successfully and you may now click "Pay Invoice" to pay for the renewal.

ONLINE SERVICES

Activities
Create/Resume a Renewal
File Complaint

License Lookup & Download
Lookup a License
Generate Roster(s)
Download Roster(s)

Account
Change Address

Invoice Summary
1 item: \$325.00

[My Account](#)
[LogOut](#)

[Pay Invoice](#) [Print Invoice](#)

The item was successfully added to the invoice
To add additional transactions to the invoice, please select a Command from the Online Services menu in the left margin or select Pay Invoice above to complete this transaction.

Invoice
State of Connecticut Online Enterprise Site

Date: 4/15/2013 Invoice #: 12

| Description | Amount |
|-------------------------------|-----------------|
| Renewal - [redacted] | |
| Renewal Fee | \$285.00 |
| National Registry Renewal Fee | \$40.00 |
| Subtotal: | \$325.00 |
| Total: | \$325.00 |

- 13). Enter the credit card information, name, address, telephone number and email address and click "Submit Payment." You will receive an "Approved" message once the credit card payment has been confirmed.

ONLINE SERVICES

Activities
Create/Resume a Renewal
File Complaint

License Lookup & Download
Lookup a License
Generate Roster(s)
Download Roster(s)

Account
Change Address

Invoice Summary
1 item: \$325.00

[My Account](#)
[LogOut](#)

[Back to Invoice](#)

Invoice Payment

** Indicates a value is required

** Payment Type: Credit Card

** Account Owner: [dropdown]

** Credit Card Type: [dropdown]

** Credit Card Number: [text input]

** Expiration Month / Year: [dropdown] / [dropdown]

** First Name: [text input]

** Last Name: [text input]

Company Name: [text input]

Attention: [text input]

** Address: [text input]

Address: [text input]

** City: [text input]

** State: [dropdown]

** Zip: [text input]

** Country: [dropdown]

** Phone: [text input]

** E-mail Address: [text input]

Additional Instructions...

[Submit Payment](#)

Note: This email is used for sending a copy of your receipt.

- 14). Once the transaction is complete, you will receive an "Approved" message. Click "Print Receipt" for your records.

ONLINE SERVICES

Activities
 Create/Resume a Renewal
 File Complaint

License Lookup & Download
 Lookup a License
 Generate Roster(s)
 Download Roster(s)

Account
 Change Address

Payment Receipt

State of Connecticut Online Enterprise Site

Date: 4/15/2013

Approved!

You have been charged \$325.00 to the [Department of Consumer Protection](#).

Please print a copy for your records from the button above.

This receipt is not a license or an authorization to do business.

| Description | Amount |
|-------------------------------|---------------|
| Renewal - [REDACTED] | \$285.00 |
| National Registry Renewal Fee | \$40.00 |
| Subtotal: | \$325.00 |
| Total: | \$325.00 |
| Amount Paid: | (\$325.00) |
| Amount Due: | \$0.00 |

- 15). In addition, an email confirmation will be sent confirming your payment.

Search Inbox (Ctrl+E)

From | Subject | Rece

Date: Today

donotre... Invoice Receipt Mon

Invoice Receipt
 donotreply@po.state.ct.us
 Sent: [REDACTED]
 To: [REDACTED]

Dear [REDACTED],

Below is your detailed paid invoice.

Thank you.

State of Connecticut

| Item # | Description | Amount |
|--------|-------------------------------|---------------|
| | Renewal - [REDACTED] | |
| 478594 | Renewal Fee | \$285.00 |
| 478595 | National Registry Renewal Fee | \$40.00 |
| | Subtotal: | \$325.00 |
| | Total: | \$325.00 |
| | Amount Paid: | (\$325.00) |
| | Total Amount Due: | \$0.00 |